

January 2026

Protecting children's rights



Prevention

We have the responsibility to safeguard the rights of children and it is our commitment to identify and report any situation of vulnerability.



Identification

Potential warning signs:

- Inappropriate behaviour of adults
- Verbal expressions or actions that denote fear or anxiety
- Sudden, extreme or unusual changes in behaviour of children
- Unexplained or frequent physical injuries
- Neglect in personal appearance or signs of malnutrition
- Presence of unaccompanied children or minors in unsafe areas

Action

If you are concerned about the welfare of any child during your visit, please let any member of our staff know about your concerns so they can help you report this to the authorities.

You can also report any suspicions through the complaints channel which can be found on the Cordial website (click on the link):

<https://www.becordial.com/canal-denuncias-cordial/>

If deemed necessary, contact the local authorities:

Civil Guard **062**

National Police **091**

Emergencies **112**

